

**Business
Technology
Solutions****Viking Materials
Laserfiche Document Management****Overview**

Viking Materials, Inc. is a diversified metals processor and distributor based in Minneapolis, Minnesota, and Franklin Park, Illinois. Viking Materials, Inc. is a subsidiary of Reliance Steel & Aluminum Co. (NYSE:RS), one of the largest metal service center companies in the United States.



Since 1973, Viking Materials, Inc. has been a supplier of flat-rolled carbon steel. Today, Viking delivers more than just carbon steel. They have expanded their capabilities to also process stainless and aluminum. They provide a wide variety of flat and coiled products – they specialize in coated, cold-rolled, hot-rolled pickled, stainless and aluminum products.

Challenge

Viking's challenge was to deliver sufficient information to its client, so the client knew they had the right material. Viking purchases their material in huge coils. Each coil's chemistry has been tested, certified, and has a certification form. A coil can be cut and shipped to many different customers. For each shipment, they must be able to provide these certification forms to the customer.

Solution

Viking purchased a 10-user Laserfiche system with two Canon scanners in 2006 and began scanning certifications. Now, prior to each shipment, the certification forms can be quickly found in Laserfiche.



Benefits & Results

Tracy Boggs, Viking's Director of IT, said that Laserfiche is such a great program, "it has saved so much time and paper." And the best part for her, as Viking's only IT person, is that it works great. "Once we had the certification process down, we started using Laserfiche in other areas. Now we use it for inventory processing control forms, invoices, credit and debit memos and purchase orders." She said "Our paper is disappearing and our productivity is improving."

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